

## **Upgrading MagicQ console software on Expert, Pro, Pro 2010 and Compact consoles**

New versions of MagicQ console software are made available on the download page of the MagicQ website – [www.magicq.co.uk](http://www.magicq.co.uk) in the form of .cde files for Expert and Pro consoles, .cdx for Pro 2010 consoles and .cdc for MQ60 consoles.

To install the software, you can either load the software directly from a USB memory stick, or if you have a network connection to the console, you can copy the installer file onto the console over the network and install it from the console.

### **To install using USB memory stick:**

- Download the installer file to the USB stick
- If you are using a Mac make sure you copy the correct file as downloaded and not the \_file the Mac generates.
- Insert the memory stick into the one of the USB sockets on the console (on the rear panel, or on the front inside the arm-rest).
- Select the File Manager from the Setup Window (Setup > View Settings).
- Select USB DRIVE and navigate to the folder where you downloaded the installer file
- Click on the software file, and a dialog window will popup asking if you wish to load new software.
- Select 'Yes', and the installer file will copy to the console, and MagicQ will automatically reset once installed.

### **To install using network from a host system to the console:**

- Connect the console to the host system using the built in Ethernet switch.
- Configure the IP addresses of the host system and the console so that they are on the same sub-net. For instance if the desk is set to IP address 2.9.200.5, subnet mask 255.0.0.0 then set the host system to IP address 2.9.200.6 subnet mask 255.0.0.0.
- Connect to the file system. Under Windows this can be achieved by selecting Network Neighbourhood in Windows Explorer. The desk should appear as a computer. Log in as user magicq with password magicq. Note that you may need to configure a user magicq with password magicq on the host system. Alternatively, open up an instance of Windows Explorer and type in "\\<hostname>\magicq", and substituting the correct hostname for the console in the link.
- Copy the installer file into the magicq folder
- From the console, select the File Manager from the Setup Window (Setup > View Settings)
- Select HARD DRIVE and navigate to the folder where you copied the installer file
- Click on the software file, and a dialog window will popup asking if you wish to load new software.
- Select 'Yes', and the installer file will copy to the console, and MagicQ will automatically reset once installed.

The console keeps an internal copy of any previous installer files which it has used, allowing you to roll back to a previous version of software if necessary without needing to find the installer file.

### **How to activate an older version of the software**

- Select "Change Software" from the Setup, View System, View Status window.
- Select "Yes" to confirm quitting from MagicQ.
- The console will enter the software upgrade utility.
- A list of software versions each with a simple number starting from the number 1 will be shown.
- Type the relevant number of the version you wish to install on the console keypad and press enter